

MANAGING INTEGRATED HEALTHCARE SYSTEMS: WHAT CAN WE LEARN?

Harris Manchester College, University of Oxford

24-28 July 2019

PROGRAMME OVERVIEW

Over the seventy years of its existence, the UK National Health service has achieved iconic status from UK nationals and recognition from academics who compare health care systems globally. From afar it may appear that the service has remained essentially unchanged since its birth in 1948, but that would be far from the truth. What has endured is the essence of a system which is funded from central taxation, offers universal coverage and, in most cases, is free at the point of use. But successive Governments have experimented with the structure and with the incentives and regulation within the system as they seek improved performance. That process continues as the NHS faces major challenges in 2019 and beyond. These challenges may be familiar to you from your own country or service.

At the heart of this programme is an opportunity to discuss these challenges, to hear from people working across the NHS about how the challenges are being confronted, and to share perspectives for the future as we each play our role, wherever we may make our contribution.

Examples of the challenges we will discuss include,

- How to manage the rising costs of healthcare whilst at least maintaining, and hopefully improving the quality and safety of services?
- How do we balance our efforts between prevention and cure?
- How do we build on the excellence of our Primary Care services as they, like many of our services, face a workforce crisis?
- What role should the private sector play in our health services?
- How do we insure improved services for Older people and for Mental Health service users?

- What are the opportunities arising from innovation, and how can these be exploited?
- How can Digital Health transform services and what are the obstacles that need to be overcome for this to happen?

Our programme has been designed to consider all of these questions. You will meet and engage with a faculty that can share their views and their experiences. They have worked at the frontline of services, but all of them have also made a national contribution and the sessions they will lead benefit from this broad experience.

In addition, there is the enormous opportunity to tap into the knowledge and experience of fellow course participants. There will be ample time to do this during the formal sessions. But a feature of this programme is the “Roundtable”. Here those participants who wish to showcase their own experiences are able to do so, culminating in a session where selected participants present on their work to the group as a whole.

We adopt a philosophy of “all teach, and all learn”. Many of those who will speak to you about services in the UK return year after year to take part in this event because they find the engagement with colleagues from Latin America so stimulating and the atmosphere is so conducive to learning.

PROGRAMME DIRECTOR



Dr. Bernard Crump

Professor of Practice in Healthcare and Leadership, University of Warwick

Prof Bernard Crump studied medicine at the University of Birmingham, qualifying in 1980. After seven years in clinical practice and clinical research, he returned to the West Midlands to postgraduate training in public health medicine.

He spent a decade as Director of Public Health in South Birmingham, and in Leicestershire, where he was also Deputy Chief Executive. In 2002 he became CEO of Shropshire and Staffordshire Strategic Health Authority, a post which he occupied until being appointed the first CEO of the NHS Institute for Innovation and Improvement in July 2005. The NHS Institute has developed a wide range of programmes that are supporting the improvement of the NHS, the Productive Ward and the Productive Series, the No Delays Achiever and commissioners.

He has written and lectured on a wide range of topics in healthcare, including aspects of population health, the role of clinicians in management, health and healthcare improvement, the use of metrics in encouraging improvement and the use of health economics in decision-making. He is currently a Professorial Teaching Fellow in Medical Leadership at Warwick Medical School.

SPEAKERS



Dr Andrew Vallance-Owen

Dr Andrew Vallance-Owen graduated from the Birmingham Medical School in 1976 and was Chair of the Guild Trustee Board 2011-2013. A trained surgeon, he then joined the staff of the British Medical Association - he was Scottish Secretary and then became Head of Policy and a spokesman for both the BMA and the medical profession.

Dr Vallance-Owen has recently retired from BUPA, where he was accountable for the safety and quality of care of BUPA's 11 million customers. At BUPA he maintained an external profile; he is a keen advocate of improved doctor-patient communications, measurement of clinical performance and shared decision making.

Dr Vallance-Owen now has a number of non-executive roles in education and in both NHS and private healthcare. He has also been promoting UK healthcare plc in developing markets overseas through his involvement in Healthcare UK based at UK Trade and Industry in Whitehall.



Dr Alvaro Barrera Parraguez, FRCPsych, MSc, PhD

Dr Alvaro Barrera Parraguez is a consultant psychiatrist at Oxford Health NHS Foundation Trust, honorary senior clinical lecturer at Oxford University, and a Fellow of the Royal College of Psychiatrists.

He completed his PhD at Cambridge and joined the neuropsychiatry rotation at Addenbrooke's Hospital.

His research focuses on transforming inpatient mental health care using novel digital and organizational approaches. He is working on introducing optical sensors in acute psychiatric wards to improve care, as well as with the fellows from the Oxford Department of Biomedical Engineering, on digital solutions for clinical needs.

He was the PI of the first pilot RCT of CBT for insomnia on an acute inpatient unit and is editing a textbook on inpatient mental health care with Oxford University Press .

SPEAKERS



Professor Ian Philp, MB ChB, MD, FRCP, FFPH (HON)

Dr Ian Philp is Professor of Global Ageing Studies at the University of Stirling. Medical Director NHS in Warwick, Hull and Birmingham. He was professor of Health Care of Older People and Consultant in Geriatric Medicine at the University of Sheffield, and National Director of Older People in England between 2000-2008.

Presenter and developer of programmes on ageing:
100yrs Younger in 21 Days (ITV), Only the Lonely (ITV),-
How to Live Longer (BBC), Are You Younger Than You
Think (BBC)

Founder of the EasyCare Academy, a global social
enterprise for digital learning, assessment and
personalised care of older people.

Dr Philp has been granted numerous awards: CBE;
Queen's Birthday Honours, 2010; Team leader, Queen's
Award for Higher Education, 2000; Team leader, Hospital
Team of the Year, Older People, 1998.



Dr Veronica Wilkie

Dr Veronica Wilkie is a General Practitioner (GP) in a training practice in Droitwich, Worcestershire, and a Senior Clinical Teaching Fellow at the Institute of Clinical Leadership at Warwick University Medical School.

She has a master's degree in Evidence-based Medicine and was a GP trainer, course organiser and postgraduate tutor, before starting her current post at Warwick University.

She is currently working with the NHS Institute on evaluating the implementation of the Medical Leadership Competency Framework, and she teaches and facilitates courses on medical leadership and evidence-based practice (EBP). She is the Curriculum Guardian for the EBP statement for the Royal College of General Practitioners (RCGP) curriculum. (March 2008).

SPEAKERS

Dr Tom Hughes, Emergency Physician, Oxford

Dr Hughes is an Emergency Care Physician who trained in Australia and the UK. He practises at the Oxford University Hospitals NHS Trust.

As well as delivering Emergency care, Dr Hughes has a major interest in healthcare informatics. He holds a national role as the Clinical Lead for the Emergency Care Dataset. This project involves the agreement of a common suite of clinical data that will be collected in all of the 220 Emergency Departments in hospitals across England.

He has also developed a number of Healthcare related Apps.



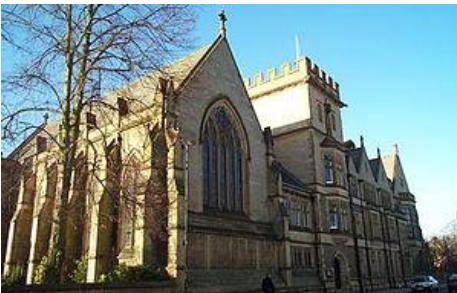
Dr Charlotte Refsum

Dr Refsum was part of the National Medical Director's Clinical Fellowship Scheme, a national scheme in which talented doctors in their early career are seconded to work directly with the leaders of national organisations, including private sector organisations.

During this time she worked with Mark Britnell, Global Chairman and Senior Partner for Health for KPMG. She was a key part of the team working with Mark in the production of his book "Human: Solving the Global Workforce Crisis in Healthcare", which was published in Spring 2019, and which will be the subject of her session.

PROGRAMME

DAY 1 – JUL 24



14:00 – 16:00 Check in - Harris Manchester College

16:00 – 17:30 Introduction to the NHS – Dr. Bernard Crump

Dr Crump will offer an overview of the National Health Service in England. He has provided a short background document which will be available to participants as pre-reading. This document charts the history of the NHS. In this session he will focus on recent developments.

18:00 – 18:30 Welcome Drinks – Arlosh Quad, Harris Manchester College

18:30 – 19:00 Guided Tour of Harris Manchester College

19:00 – 20:30 Welcome Dinner - Arlosh Hall, Harris Manchester College

PROGRAMME

DAY 2 – JUL 25

08:00 – 09:00	Breakfast - Arlosh Hall, Harris Manchester College
09:00 – 10:15	The Challenges Facing the NHS – Dr. Bernard Crump, Warwick University Dr Crump will identify the major challenges facing the NHS in 2019. Many of these are common to other countries. During the course of the seminar, each of these challenges will be discussed and solutions evaluated.
10:15 – 10:30	Coffee Break
10:30 – 12:00	Plurality of Provision: The Role of the Private Sector in UK Health Care – Dr. Andrew Vallance Owen The NHS is often seen as an archetypal, publicly owned, health care system. In reality private organisations have always played a role, both in the NHS, and in the provision of healthcare in the UK. Dr Vallance Owen will outline this relationship.
12:00 – 13:00	Lunch - Arlosh Hall, Harris Manchester College

13:00 – 15:00	Oxford Colleges Guided Walk (optional)
15:00 – 15:30	Coffee Break
15:30 – 17:00	Mental Health Developments in the UK – Dr. Alvaro Barrera Parraguez, Oxford Health Foundation Trust There is “no health without mental health” as we say in the UK. Dr Parraguez is a consultant psychiatrist, working in Oxford, who will share his expert knowledge of mental health provision in the UK.,
17:00 – 18:15	Poster Session – Part 1 In preparation for the Roundtable session on Day 4, a number of participants will present posters on their own work. From these a selection will be chosen for presentation to the group in plenary session on Saturday, Day 4
19:00 – 20:00	Dinner - Arlosh Hall, Harris Manchester College
20:30 – 22:00	Oxford by Night Walk (optional)

PROGRAMME

DAY 3 – JUL 26

08:00 – 09:00	Breakfast - Arlosh Hall, Harris Manchester College
09:00 – 10:00	Reflections on Day 2 – Dr. Bernard Crump, Warwick University
10:00 – 10:30	Coffee Break
10:30 – 12:00	Solving the Global Health Workforce Crisis- Dr Charlotte Refsum Drawing on the book “Human” by Mark Britnell, Dr Refsum, who is part of the team who researched the background for the publication, will explore the findings, and introduce ten pointers that will contribute to its solution..
12:00 – 13:00	Lunch - Arlosh Hall, Harris Manchester College
13:00 – 15:00	The Care of Older People - Prof. Ian Philp, Stirling University Prof Philp, who is an international expert on the care of older people, will discuss developments in the context of the ageing society which is a blessing, but which can bring challenges to care delivery.

15:00 – 15:30	Coffee Break
15:30 – 17:00	Digital Health in the UK. Dr Tom Hughes Developments in Digital Health are seen as of central importance to the future. However, the UK has a mixed record of putting in place the systems, standards and technology to make a digital health future a reality. Dr Hughes will share his perspectives.
17:00 – 17:45	Poster Session – Part 2 In preparation for the Roundtable session on Day 4, a second group of participants will present posters on their own work. From these a selection will be chosen for presentation to the group in plenary session on Saturday, Day 4
18:00 – 19:00	Evensong at Christ Church Cathedral (optional)
20:30 – 22:00	Oxford by Night Walk (optional)

PROGRAMME

DAY 4 – JUL 27

08:00 – 09:00	Breakfast - Arlosh Hall, Harris Manchester College
09:00 – 09:30	Reflections on Day 3 – Dr. Bernard Crump, Warwick University
09:30 – 10:30	Handling Innovation in the UK – Dr. Bernard Crump The UK has a proud record of invention and discovery of healthcare innovations, but a more mixed experience of implementation, adoption and spread. Dr Crump will explore the factors that can influence healthcare innovation.
10:30 – 11:00	Coffee Break
11:00 – 12:00	Primary Care: The Jewel in the Crown. Cancer Care in the UK– Dr. Veronica Wilkie, Worcester University For many, the most important and distinctive feature of the NHS is the quality of the Primary Care system. But population growth, greater anticipatory care, and workforce challenges, see UK Primary Care in 2019 on the brink of major change. Prof Wilkie will help us to understand these changes.
12:00 – 13:00	Lunch - Arlosh Hall, Harris Manchester College

13:30 – 14:30	Easing the Pressure: New and Extended Primary Care Roles -- Dr. Veronica Wilkie As part of the response to pressures faced in Primary Care Dr Wilkie will discuss the introduction of new and additional roles into the Primary Care team.
14:30 – 15:00	Coffee Break
15:00 – 17:00	The Latin American Roundtable In this session selected participants will present their work to their colleagues and to a panel, comprising Dr Crump, Dr Wilkie and Dr. Alvaro Arceo Ortiz. There will be a small prize for the presentation judged by the panel to be of greatest quality.
1800 -- 1900	Presentation of certificates & prizes, programme closing - The Chapel, Harris Manchester College
19:00 – 20:30	Formal Dinner – Arlosh Hall, Harris Manchester College

PROGRAMME

DAY 5 – JUL 28

08:00 – 09:00 Breakfast - Arlosh Hall, Harris Manchester College

**09:00 – 10:00 Check out. Luggage storage at Harris Manchester College
available until 13:00**



Harris Manchester
College
University of Oxford

